

## **MANUFACTURE PRODUCT WARRANTY**

### **DETAILS**

The Frank Olsen Furniture warranty covers manufacturing faults for a period of 12 months from purchase. Electrical parts are covered for a period of 12 months from purchase.

The warranty covers defect of the electrical parts and manufacturer and material defect. The warranty does not cover misuse, accidental damage and general wear and tear.

In the event that a part is required under the warranty, on proof of the defect and proof of purchase, Frank Olsen Furniture Ltd will replace the defected part or panel to rectify the issue. If it is not viable or effective to replace the defected panels or parts, then a replacement product will be considered in certain cases.

Damaged, cracked or broken glass is not covered under the warranty once delivered and received in a satisfactory condition. The product will be deemed to have been delivered in an acceptable condition if Frank Olsen or the retailer it was purchased from are not informed within 7 days of delivery.

If the parts or design have changed and are no longer available, we will supply the latest equivalent part as a replacement.