

Frank Olsen Furniture Vulnerability and Security Statement

Product Software Updates:

Frank Olsen Furniture Ltd will update on a regular basis, including updated security patches. Several factors may affect the date you actually receive an update, e.g. device model, Sales country, operator variants etc. Users are reminded that all maintenance releases should be accepted as soon as possible for ensuring best performance.

The firmware EOL cycle is 3 years from the date of release, of which the first 18 months are for service and the last 18 months are for maintenance.

The model supported is the Frank Olsen Light Strip

Protocol : Wifi / Bluetooth

Release date : 2024/03/11 Security update : 2024/03/21

Frank Olsen Furniture Vulnerability statement

We strongly encourage organisations and individuals to contact Frank Olsen security team to report any potential security issue.

Contact us using : support@frankolsenfurniture.co.uk

Frank Olsen will endeavour to respond within 5 days to gain more accurate information to act on the issue.

Latest repair time: Severe -60 days, high risk -60 days moderate risk -180 days, Rest - Repair depending on the specific impact

Responsible Reporting Guidelines

1. All parties to a vulnerability disclosure should comply with the laws of their country or region.
2. Vulnerability reports should be based on the latest released firmware, and preferably written in English.
3. Report vulnerabilities through the dedicated communication channel. Frank Olsen Furniture may receive reports from other channels but does not guarantee that the report will be acknowledged.

4. Adhere to data protection principles at all times and do not violate the privacy and data security of Frank Olsen Furniture users, employees, agents, services or systems during the vulnerability discovery process.
5. Maintain communication and cooperation during the disclosure process and avoid disclosing information about the vulnerability prior to the negotiated disclosure date.